

DO VIDEO CALL BEHAVIOUR CONSULTATIONS REALLY WORK? - DEFINITELY YES!

After more than a decade of face to face, in-clinic consultations I was sceptical about the effectiveness of this technology too. But experience has proven that they not only work, but are actually superior in overcoming limitations with traditional methods.

Video-calls are more effective than in-clinic appointments or house visits for behavioural consultations... Here's why:

1. Consultations take place while the pet is in its normal behaviour state:

When a pet enters a veterinary clinic or has a stranger in their home during a consultation their natural behaviour inevitably changes. As an Animal Behaviourist, seeing how a pet acts in its normal, daily life (problems and all) is extremely important. Clients can supplement a video-call by sending in a short video of their pet's unwanted behaviours if necessary.

2. Consultations take place in the pets home environment:

Depending on the nature of the pet's behaviour problem, being guided through the home or problem location on a hand-held device by the client while discussing the pet's routines can provide invaluable information to help diagnose and overcome behavioural issues.

3. Clients can access professional services that may not be available locally and at a time that enables all family members to attend (including after-hours consultations):

Meeting all family members involved in a pet's care and creating a team plan to prevent or rectify behavioural problems greatly improves the long-term effectiveness of positive behaviour change.

4. Consultations prices are kept low by avoiding unnecessary overheads:

Video calls are free of travel time, travel costs and clinic operating costs, meaning clients get great value and save their time too. Video calls can be conducted via preferably Skype but also any other video call platform via a smart phone, tablet or laptop. It's that simple!

Not Convinced? Check out our clients testimonials on our website.

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